

SONA

USER MANUAL



SONA Mobion Gen 1 LE Air Purifier

Product Series: Mobion
Model: MOB-XX-1024



Scan here to access additional product, registration, warranty information and FAQs.



Questions or Concerns?

Please contact us Mon-Fri, 9:00am – 5:00pm CT
at Support@HealthySpaces.net or 1-602-613-4018.

English

v2. March 2025

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SPECIFICATIONS

Power	12 VDC
Power Consumption	1.68 - 2.76 Watts
Current Draw	12 mA - 14 mA Maximum
Sound Level	30 dB
Operating Conditions	Temperature: -30° - 70°C (-22° - 158°F) Humidity: <85% RH
Dimensions	90mm (W) x 75 mm (H) x 140mm (D) 3.5" (W) x 3" (H) x 5.5" (D)
Weight	1 lb
Housing Material	Aluminum (anodized)
SONA Plasma Cell Material	Glass and Stainless Steel
Recommended Room Size	300 ft ²



PACKAGE CONTENTS



1 x
SONA Mobian
Air purifier



1 x
110VAC or
220VAC plug



1 x
Cigarette lighter
cable



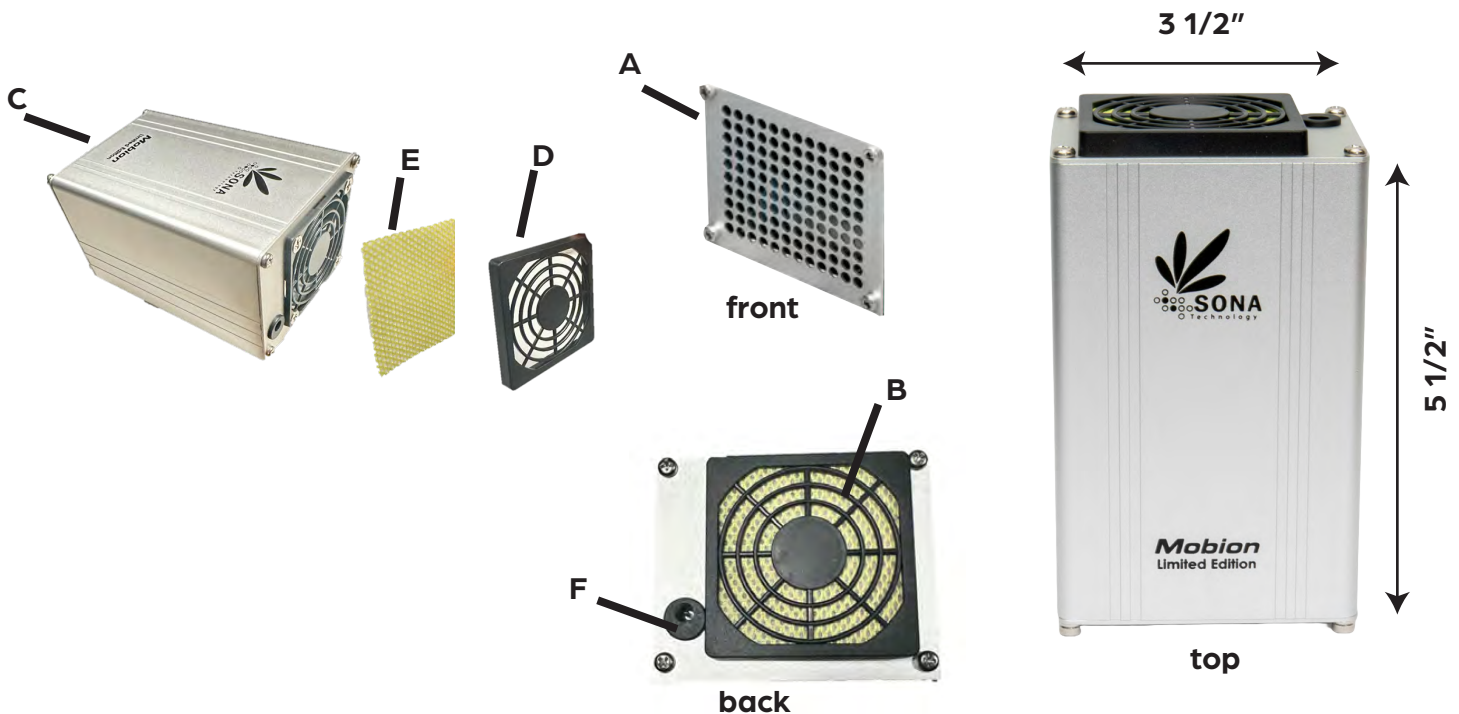
2 x
Extra pre-filters



1 x
Quick start
guide and
warranty
registration card

GETTING TO KNOW YOUR AIR PURIFIER

- A. Air outlet (ionization output)
- B. Air inlet
- C. Fan and motor
- D. Pre-filter cover
- E. Pre-filter
- F. Power cable insert



GETTING STARTED

Residential and Commercial Operation

Step 1.

Place the air purifier on a flat, stable surface, with the filter facing up.

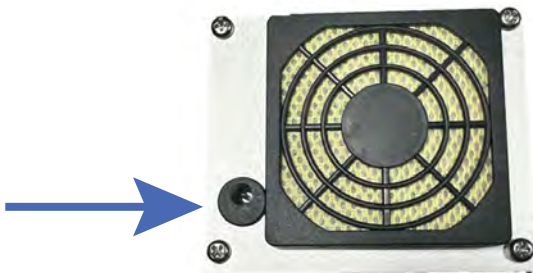


For areas with poor air quality from strong odors, smoke, allergens in the air, the unit may be placed on its side for quicker ionization reaction. Point the front of the unit towards the nearest wall (i.e the pre-filter facing the middle of the room) for maximum effectiveness.



Step 2.

Plug electrical adapter into the back of the unit.



Step 3.

Once plugged in, ion purification will be released instantaneously.



Enjoy the ultimate in indoor air purification!

SAFETY INFORMATION

READ AND SAVE THESE INSTRUCTIONS

SONA Mobion air purifier is an electrical appliance for indoor use only. Take the necessary precautions to reduce the risk of fire, electric shock or injury. The most recent version of this manual is available at HealthySpaces.net.

- Carefully read the entire contents of this manual.
- Only use the air purifier as described in this manual.
- Do not use outdoors or on wet surfaces.
- Keep the air purifier away from water and wet or damp areas. Never place in water or liquid.
- Do not use the air purifier in areas of extreme heat or in the presence of flammable gas.
- Do not handle the wires or appliance with wet hands.
- Do not use damaged or uninsulated wires. If air purifier is not working properly, call a customer representative.
- Store and transport air purifier at operating conditions listed in the above specifications.
- Keep out of reach of children.
- Supervise children to ensure they do not play with the air purifier.
- The air purifier is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge.
- Keep the air purifier away from heat sources and areas of high humidity.
- Do not use where combustible gases, vapors, metallic dust, aerosol (spray) products, or fumes from industrial oil are present.
- Do not place anything in any opening of the air purifier.
- Do not block the air inlet and outlet.
- Do not sit or place heavy objects on the air purifier.
- Use the air purifier on a flat surface and keep out of direct sunlight.
- Remove the power plug before moving the air purifier.
- If the air purifier seems to not be working properly, unplug the power and contact your representative.
- If the air purifier is damaged, immediately disconnect the power and contact your representative.
- Do not attempt to service the air purifier yourself. Service must be done by manufacturer, service agent or similar qualified personnel using only original SONA spare parts.
- Use the power cord provided with your air purifier only.
- Always unplug the air purifier before cleaning or changing the pre-filters.
- CAUTION: this equipment should be inspected frequently and collected dirt removed from it regularly to prevent excessive accumulation that may result in flashover or a risk of fire.

DISPOSAL OF ELECTRIC AND ELECTRONIC EQUIPMENT

Applicable in the EU and other European countries with separate collection systems.

This equipment contains electric and/or electronic parts that can be disposed of as normal household waste. Further information is available at your community administration, your local waste collection company, or in the store where you purchased this equipment.



AUTOMOBILE OPERATION

Step 1.

Place the air purifier on passenger side floor, in front of seat. Front of the unit should face the door, with filter facing the driver.



Step 2.

Plug the air purifier into the vehicle cigarette lighter and enjoy air freshness!

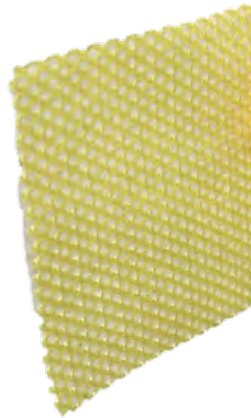


Note: Do not use cigarette lighter adapter other than the one provided. Risk of battery drain if using alternate adapter.

ABOUT THE FILTER

Tribo-charge enhanced hybrid pre-filter

The SONA Mobion comes with a tribo-charge pre-filter, which is an advanced air filtration technology that combines tribo-electric charging with multiple filtration layers to improve air purification efficiency. It is designed to capture a wide range of airborne contaminants, including dust, allergens, bacteria and ultrafine particles.



Designed to minimize airflow resistance while maximizing particle capture efficiency.

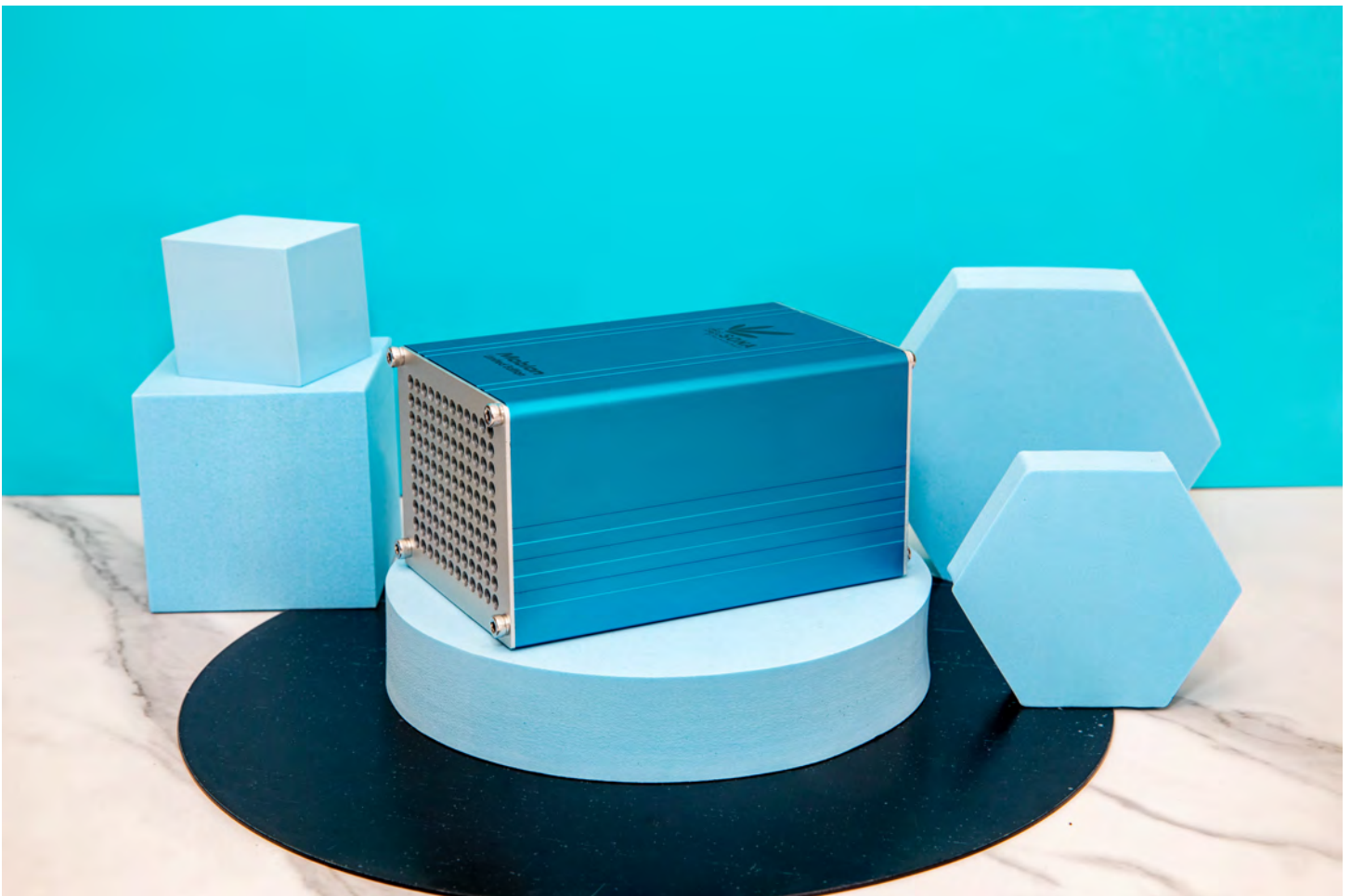
CARE AND MAINTENANCE

Cleaning the Air Purifier.

- Unplug before cleaning.
- Wipe the outside of the air purifier with a soft, dry cloth. If necessary, use a damp cloth to remove dust, dirt buildup, then dry immediately.
- Never clean with chemical solvents or corrosive materials as these agents may damage the air purifier.
- Make sure the air purifier is completely dry before connecting it to power.

Pre-filter Change.

- Do not wash the pre-filter. The pre-filter is not washable or reusable. Replace with a new filter.
- It is recommended to replace the filter every 1-4 months, or when the filter becomes clogged and excessively dirty.
- Remove the filter cover with a small flat head screwdriver to access the filter.



TROUBLESHOOTING

Problem	Possible Solution
Air purifier will not turn on.	<p>Plug in the air purifier.</p> <p>Check to see if the power cord is damaged. If it is, unplug, stop using the air purifier, and contact customer support.</p> <p>Plug the air purifier into a different outlet.</p> <p>The air purifier may need maintenance, due to a malfunction. Contact customer support.</p>
My air purifier is making too much noise.	<p>If the pre-filter is clogged or dirty, the motor may not get enough airflow which may increase noise levels. Replace pre-filter.</p> <p>Make sure the air purifier is operating on a hard, flat, level surface.</p> <p>The air purifier may be damaged, or a foreign object may be inside. Disconnect the unit and contact customer support. Do not attempt to repair the air purifier.</p>
My indoor air quality is not improving.	<p>Replace the pre-filter.</p> <p>Check that the inlet and outlet are not blocked.</p> <p>The space may exceed the recommend size.</p> <p>The unit may require maintenance. Contact customer support.</p>
Airflow is significantly reduced.	<p>Make sure the inlet and outlet are not blocked.</p> <p>The pre-filter may be clogged by large particles, such as hair or lint, blocking airflow. Remove and clean the pre-filter.</p> <p>The pre-filter may need changing. Replace with a new one.</p>
Strange smell is coming from the air purifier.	<p>Ionization produces a unique smell, similar to the smell of air after a rain event. This is a signal the ionization is taking effect.</p> <p>Clean the filter or replace if necessary.</p> <p>Make sure not to use the unit in areas of high humidity or while diffusing essential oils.</p> <p>Contact customer support.</p>



WARRANTY INFORMATION

The SONA warranty applies only if the air purifier is used and maintained according to the instructions in this manual.

To view our latest warranty information, terms and conditions and privacy policy:

- **Terms and Conditions/Return and Refund Policy** – <https://healthyspaces.net/resources/terms-and-conditions/>
- **Privacy Policy** – <https://healthyspaces.net/privacy-policy/>
- **Warranty** – <https://healthyspaces.net/warranty/>

If you purchased the air purifier at one of our authorized retailers, please contact the same store to request assistance.

The SONA Mobion non-transferable warranty may be claimed by the original buyer of our product(s) or the original purchaser from an authorized SONA reseller.

Effective Date: March 1st, 2025

Register your products at <https://healthyspaces.net/mobion-warranty-registration/> to stay up to date with important product information such as product updates, limited warranties, usage and maintenance recommendations, and notifications concerning safety warnings or product recalls. Registration is not required to claim your limited warranty.

One (1) year Limited Consumer Product Warranty

Healthy Spaces warrants that the product shall be free from defects in material and workmanship for a period of 1 year from the date of original purchase ("Limited Warranty Period"), provided the product was used in accordance with its use and care instructions (e.g. in the intended environment and under normal circumstances).

Your Limited Warranty Benefits

During the limited warranty period and subject to this limited warranty policy, Healthy Spaces will, in its sole and exclusive discretion, either, (i) repair any defects in material or workmanship, or (ii) replace the product with another product of equal or greater value.

Who is Covered?

This limited warranty extends only to the original consumer purchaser of the product and is not

transferable to any subsequent owner of the product, regardless of whether the product transferred ownership during the specified term of the limited warranty. The original consumer purchaser must provide verification of the defect or malfunction and proof of the date of purchase to claim the limited warranty benefits.

Be Aware of Unauthorized Dealers or Sellers

This limited warranty does not extend to products purchased from unauthorized dealers or sellers. Healthy Spaces' limited warranty only extends to products purchased from authorized dealers or sellers. Please be aware, products purchased from an unauthorized website or dealer may be counterfeit, used, defective, or may not be designed for use in your country. You can protect yourself and your products by making sure you only purchase from Healthy Spaces or its authorized dealers. If you have any questions about a specific seller, or if you think you may have purchased your product from an unauthorized seller, please contact customer support at Support@HealthySpaces.net.

What's Not Covered?

- Normal wear and tear, including parts that might wear out over time (e.g. outer shell housing, filter, and included chargers).
- If the proof-of-purchase / receipt has been altered in any way or is made illegible.

- If the model number, serial number or production date code on the product has been altered, removed or made illegible.
- If the product has been modified from its original condition.
- If the product has not been used in accordance with directions and instructions in the user manual.
- To damages caused by connecting peripherals, additional equipment or accessories other than those recommended in the user manual.
- To damages or defects caused by accident, abuse, misuse, or improper or inadequate maintenance.
- To damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Healthy Spaces.
- If the unit has been damaged, including but not limited to damage by animals, lightning, abnormal voltage, fire, natural disaster, transportation, dishwasher or water.
- Incidental and consequential damages.

Claiming Your Limited Warranty Service in Five Simple Steps:

1. Make sure your product is within the specified limited warranty period.
2. Make sure you have a copy of the invoice and order ID or proof-of-purchase.
3. Make sure you have your product. DO NOT dispose of your product before contacting us.
4. Contact our customer support team via Support@HealthySpaces.net.
5. Once our customer support team has approved your request, please return the product with a copy of the invoice and order ID.

Limitations of Liability

TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, IN NO EVENT WILL HEALTHY SPACES, ITS AFFILIATES, OR THEIR LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS BE LIABLE FOR. (a) DAMAGES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH PRODUCTS PURCHASED FROM HEALTHY SPACES IN EXCESS OF THE PURCHASE PRICE PAID BY THE PURCHASER FOR SUCH PRODUCTS, OR. (b) INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. EXCEPT AS COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT, HEALTHY SPACES SHALL NOT BE LIABLE FOR COSTS ASSOCIATED WITH THE REPLACEMENT OR REPAIR OF PRODUCTS PURCHASED FROM IT, INCLUDING, BUT NOT LIMITED TO, LABOR, INSTALLATION, OR OTHER COSTS INCURRED BY THE USER AND, IN PARTICULAR, ANY COSTS RELATING TO THE REMOVAL OR REPLACEMENT OF ANY PRODUCT.

Changes to this Policy

We may change the terms and availability of this limited warranty at our discretion, but any changes will not be retroactive.

This warranty is made by:

Healthy Spaces
139 40th St. NE
Cedar Rapids, IA 52402 USA

CUSTOMER SUPPORT

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Support@HealthySpaces.net

1-602-613-4018

Support Hours

Mon–Fri, 9:00 am – 5:00 pm PST/PDT

**Please have your order invoice and order ID ready before contacting Customer Support.*



SONA

Enjoy Cleaner Air





HealthySpaces.net
SONA, by Healthy Spaces

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